

**2-1-1 Idaho CareLine**  
**State Fiscal Year-to Date Summary by Contact Classification**  
**As of September 2012**

[State Fiscal Year (SFY)=July 1 to June 30]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	447	493	388	2,303
Access Card	0	4	1	9
Adoption	74	84	59	387
Adoption & Foster Care	26	30	26	196
Cancer	40	35	28	231
Childcare	2,507	2,825	2,312	13,581
Clearinghouse	11	4	0	27
Dentist	102	110	97	598
Diabetes	2	6	6	22
Disabilities (under age 3)	94	115	98	593
Disabilities (age 3 & older)	28	52	49	252
Doctor	145	166	128	842
Employment / Business	89	103	77	515
Environmental Health	16	36	22	123
FACS Library	0	48	13	82
Foster Care	73	99	43	473
Fraud	170	201	142	963
Health Resources	431	518	400	2,417
HIV/AIDS/STD	4	2	2	19
Immunizations	32	92	30	245
Medicaid (Age 19-)	601	876	742	3,790
Medicaid (Age 19+)	1,326	1,431	1,202	7,764
Medicaid Dentist	226	232	170	1,109
Medicaid Doctor	265	341	280	1,624
Mental Health	233	226	202	1,290
Miscellaneous	840	1,022	747	4,877
Prenatal/Family Planning	15	32	36	152
Senior Issues (Age 60 & older)	171	138	129	886
Social Security	103	120	87	622
Substance Abuse	93	128	89	598
Tobacco	25	32	20	153
Welfare	5,289	5,945	4,855	32,626
WIC	184	217	142	971
<b>Total:</b>	<b>13,662</b>	<b>15,763</b>	<b>12,622</b>	<b>80,340</b>

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.

**2-1-1 Idaho CareLine Year-to Date Spanish Contacts  
As of September 2012**

[State Fiscal Year (SFY)=July 1 to June 30]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	3	6	3	24
Access Card	0	0	0	0
Adoption	3	2	1	11
Adoption & Foster Care	0	0	0	0
Cancer	2	1	2	11
Childcare	88	111	67	415
Clearinghouse	0	0	0	0
Dentist	3	4	3	17
Diabetes	0	0	1	2
Disabilities (under age 3)	0	0	0	2
Disabilities (age 3 & older)	0	2	2	10
Doctor	3	6	6	33
Employment / Business	3	4	1	17
Environmental Health	0	0	0	0
FACS Library	0	0	0	0
Foster Care	3	1	1	8
Fraud	6	8	1	27
Health Resources	13	9	21	87
HIV/AIDS/STD	0	0	0	0
Immunizations	0	0	0	0
Medicaid (Age 19-)	80	154	103	572
Medicaid (Age 19+)	21	18	16	107
Medicaid Dentist	5	7	2	27
Medicaid Doctor	12	12	7	53
Mental Health	5	5	4	27
Miscellaneous	33	53	51	240
Prenatal/Family Planning	0	0	1	4
Senior Issues (Age 60 & older)	2	4	1	8
Social Security	4	2	0	17
Substance Abuse	3	2	2	15
Tobacco	0	0	0	0
Welfare	163	189	134	1,075
WIC	11	7	4	32
<b>Total:</b>	<b>466</b>	<b>607</b>	<b>434</b>	<b>2841</b>

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received from Spanish-only speakers to date during the SFY by month, by contact classification, and total contacts to date..